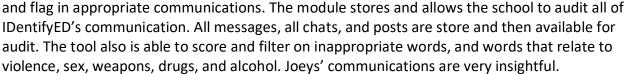# We're a little concerned about Joey

Joey, has had a rough year.

Officer Ed knows this but he wanted to take a look at what was happening. So, he checked IDentifyED.

He started with the discipline system on IDentifyED and found that Joey has 10 detentions and has been suspended from school 3 times, for fighting, drugs, and inappropriate behavior.

Ed then checks his grades and attendance. Attendance is bad in all but one class, he does not seem to have a problem with that class. His grades are equally bad except for that one class.

Ed than moved to the school's communication monitoring system. This module allows the school to monitor, filter and flag in appropriate communications. The module stores and allows the school to audit all of IDentifyED's communication. All messages, all chats, and posts are store and then available for audit. The tool also is able to score and filter on inappropriate words, and words that relate to violence, sex, weapons, drugs, and alcohol. Joeys' communications are very insightful.

Ed decides to use IDentifyED's social media solution powered by Threatminder. This tool allows him to monitor the public postings or over 400 sites including the obvious like Facebook and Twitter, but also the gaming site "Twitch" (popular with the male 12-25-year-old) as well as the dark web. Ed knows it's a lot of information but the social media monitoring tool not only collects all the postings but analyzing them based upon content, for inappropriate and high-risk terms and then scores the person and any specific postings. He used this for the prom last year, and well, it was very insightful.

Joey is suspended now from school. Ed has revoked his smart card access, so he cannot get into school on his own.

As he walks the hall he sees Joey with an "adult" visitor. He quickly checks IDentifyED, first with the hall pass app and Joey is on a hall pass. He then checks the visitor app and sees a picture of the visitor. He breathes a deep sigh of release.

He has a very friendly nice conversation with both of them, and walks away with a smile. Joey is going to get some help. Ed has a nice smile on his face because he was well informed so he handled the encounter with grace, understanding and compassion.